Overview

Not only is Synthiam's software platform full of features, but so is our website. The Synthiam website is full of features to make your robot programming experience smoother and more enjoyable. We'll use this opportunity to take a break from robot programming support to introduce the Synthiam website and community features.

Products

☐

Robot Skill Store

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

☐

Exosphere

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

☐

Robot Swag Store

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

Forum

☐

Community Forum

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

Support

☐

Robot Programming Support

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

Account

▫

Edit Profile

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

▫

Synthiam Credit

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

▫

Referral Program

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

▫

Subscription Dashboard

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

▫

Swag Orders

While you can browse and install robot skills inside ARC, we offer an online version that contains more information about each robot skill. Use the Robot Skill Store to browse and search for new robot skills. The respective robot skill pages include manuals, tutorials, and links to related content.

[Details](#)

Posting Features

Posting Images

The Synthiam community forum is great for discussing your robots with other users. When creating a post, you can also upload to share files, including images. Images are the easiest to add to a message because they can be pasted directly from the Windows clipboard. We'll walk you through how to paste an image into a forum post in this support document.

Using Snipping Tool

The Snipping Tool is included with Microsoft Windows and is the easiest way to capture a portion of the screen or an entire window. You can paste the image directly into a forum post to share with others. This is mainly used to transfer your ARC desktop with others.

Load Snipping Tool

Press the Windows Key or click the mouse cursor on the Start Button. This will open the Start Menu, which you can now type to search for programs. Begin typing *Snipping Tool,* and the program will be displayed.

☐

Capture A Window or Region

The New option allows you to capture a rectangle on the screen or an entire window when using the snipping tool.

☐

Capture A Window or Region

Once you have captured your image, select EDIT and COPY the image.

☐

Paste the Image Into Forum

On the Synthiam Forum Post, paste the image by either pressing CTRL-V to paste with the keyboard or right-clicking on the message and selecting PASTE from the drop-down menu.

☐

Posting YouTube Videos

Welcome to Synthiam.com, the vibrant community where robot enthusiasts come together to share their passion, collaborate, and seek help. We believe that incorporating YouTube videos into our platform adds tremendous value to your robot building journey. Here's why:

☐

Visual Clarity and Instruction

YouTube videos provide a dynamic and visual way to showcase your robot builds. Step-by-step video guides can offer clear instructions, making it easier for others to follow and replicate your projects. Whether you're demonstrating a specific technique, assembling complex parts, or showcasing a finished creation, videos make the process more engaging and comprehensible.

Show, Don't Just Tell

The saying "a picture is worth a thousand words" applies even more to videos. With YouTube, you can not only explain your challenges and questions but also show them in action. This helps the community better understand the issue you're facing, enabling members to provide more accurate and effective solutions.

Inspiration and Creativity

YouTube videos serve as a powerful source of inspiration. By sharing your robot builds through videos, you can ignite creativity in others and encourage them to explore new ideas. Watching robots in action can spark innovative solutions and fuel exciting projects, leading to a richer and more diverse community experience.

Community Interaction

Our community thrives on collaboration, and YouTube videos foster deeper connections. Members can watch, comment, and engage with your videos, creating a sense of camaraderie and support. Through constructive feedback, tips, and suggestions, you'll receive valuable input from fellow builders, enabling you to refine and improve your projects.

Easy Accessibility

YouTube is a user-friendly platform that's accessible to a wide audience. Embedding YouTube videos on Synthiam.com ensures that your content is easily viewable by our community members, regardless of their familiarity with our platform. It's a seamless way to share your knowledge and experiences.

How to Add YouTube Videos to Synthiam.com:

1. Create a YouTube account if you don't have one.
2. Upload your robot build video to your YouTube channel.
3. Copy the video link (URL). The URL must be the "watch" format as demonstrated in this image.
4. In your Synthiam.com post, use the "Insert Video" option and paste the YouTube video link.
5. Voila! Your video is now embedded and ready to inspire and inform.

What About YouTube Shorts?

YouTube Shorts is a relatively new feature introduced by YouTube to compete with the popularity of short-form video platforms like TikTok. YouTube Shorts are brief, engaging videos that have a maximum duration of 60 seconds. These videos are designed for quick, snappy content that's easy to consume. YouTube does not make posting Shorts on third-party websites very easy. Because of this, you have to do some work to share a video.

1. Open the short video in your browser.
2. Replace the URL "/shorts/" with "/embed/" and hit enter.
3. Copy that URL and use it to embed your video in your post.

Conclusion

We encourage all members to utilize YouTube videos as a valuable tool to share their robot builds, seek assistance, and inspire others. Together, we can build a stronger, more connected community where creativity and collaboration thrive. Ready to share your robot adventures through YouTube videos? Start now and let's make Synthiam.com the ultimate hub for all things robotics!

Robot Skill Store

Our robot builder-themed clothing and accessories will bring out your inner cyborg. Look as good, but not better than your robot. Show everyone that you're a serious robot builder with products ranging from t-shirts and hats to mugs and stickers; we've got everything you need to show the world that you're a builder of bots.

The Swag Store presents exclusive Synthiam themed products to purchase. Access the Swag Store by selecting Products from the top menu, and selecting the Swag Store from the products list.

Exosphere

Imagine a future in which machines can work autonomously, completing complex tasks with little to no human input. With Synthiam Exosphere, this future is becoming a reality. This innovative AI technology allows robots to be guided by human operators, making it the perfect tool for tasks too difficult or dangerous for AI to complete independently. Whether you're looking to automate your factory floor or create the next generation of home assistance robots, Synthiam Exosphere is the solution you need.

Synthiam presents a few public robots to try and familiarize yourself with the controls. Generally,

customers' robots will be private unless they publish a public robot. Scrolling down further on the page will present a template of the controls for the robots. Use the on-screen joystick, keyboard arrow keys, or a USB gamepad (like an Xbox controller connected to your PC) to operate the robot. Compatible with Chrome, Edge, Safari, and Firefox browsers. The speed of your internet connection will affect responsiveness.

☐

Selecting a robot will present you with the remote control interface.

☐

1. While you can use a USB joystick or keyboard arrow keys, this onscreen joystick will control the robot.

2. Some robots will present custom buttons for controlling features. In the Synthiam demo robots, the buttons will control the overhead picture-in-picture camera.

3. The picture-in-picture overhead camera. This can be controlled with the custom buttons. Disable to increase difficulty.

4. The main camera view that the robot can see.

5. If the task is complete, press the ALL DONE button. Otherwise, the task may be detected to have been completed and exited on its own.

Robot Swag Store

Our robot builder-themed clothing and accessories will bring out your inner cyborg. Look as good, but not better than your robot. Show everyone that you're a serious robot builder with products ranging from t-shirts and hats to mugs and stickers; we've got everything you need to show the world that you're a builder of bots.

Access the Synthiam Robot Swag Store by selecting Products from the top menu and Swag Store.

☐

Using The Robot Swag Store

☐

1. The cart contains the items that were added. Selecting the cart will bring you to a full view of items in the cart. From here, you can advance to checkout, which will prompt for your shipping and payment information.

2. Some products will have various selections for sizes, colors, or variants. Use the dropdown to select and preview the product variant options. The images will change to accommodate the selection.

3. Ready to buy some Synthiam Robot Swag? Select the variant of the product from the dropdown and press this button to add to your cart.

4. Size charts are displayed for items, specifically clothing. If purchasing clothing, use these measurements to select the size for best fit. Perhaps choose one size larger than measured to ensure a comfortable fit.

Community Forum

Welcome to the Synthiam Community Hub, your go-to destination for all things robotics. Whether you're a beginner seeking guidance, an experienced builder looking to contribute, or an enthusiast eager to engage with like-minded individuals, our community platform offers a diverse range of options to explore. From asking questions to get expert advice, starting vibrant discussions, sharing your latest robot creations, to creating tutorials and requesting new software features â€" this hub is designed to foster collaboration, innovation, and learning. Dive in to access all the resources you need, contribute your unique skills, and grow with a community that's as passionate about robotics as you are.

☐

Ask a Question

Need help with a robot project? Use this option to post your question and get answers from the

community experts.

Start a Conversation

Engage with the community by starting a general discussion on topics related to robotics.

Share a Robot Project

Showcase your latest robot project or browse through others' projects for inspiration and learning.

Create Robot Skill

Contribute to the platform by creating a new skill for robots that others can use.

Create a Tutorial

Help others learn by providing step-by-step guides and tutorials on various topics.

New EZB Firmware

Create a new EZB firmware to extend the capabilities of ARC to work on new hardware.

Software Feature Request

Have an idea to improve the Synthiam software? Submit your feature requests and contribute to the platform's growth.

Schedule a Hack Event

Organize or participate in hackathons and collaborative events to innovate and create with fellow robot enthusiasts.

All Your Content

Easily access all your forum posts, projects, tutorials, and contributions in one place.

Website Help

Get assistance with navigating and using the Synthiam website to its full potential.

Make a Robot Tutorial

Creating a Synthiam robot tutorial significantly contributes to the industry and the community because it catalyzes widespread adoption and innovation in robotics. By providing clear, accessible guidance, these tutorials empower individuals of varying skill levels to engage with and understand robotics, lowering the entry barrier. This democratization of knowledge accelerates the learning curve for enthusiasts and professionals alike and fosters a collaborative environment where ideas can be shared and built upon. As more people become capable of creating and customizing robots, the industry benefits from a surge in creativity and practical applications. At the same time, the community grows stronger through shared experiences and the collective advancement of robotics technology.

To begin creating a tutorial, navigate to the community page and click the "More Options" button to reveal additional features. Here, you will find the "Create Tutorial" button, which you can select to start sharing your knowledge with the community.

Creating a comprehensive and informative tutorial is valuable for contributing to the Synthiam community. A well-crafted tutorial assists others in their learning journey and enhances the collective knowledge base. To ensure your tutorial is easily searchable and beneficial to users, it must meet specific criteria before publishing it in the Tutorial section.

Here is a checklist of requirements that your tutorial must fulfill to be made public:

1. **Select Related Robot Skills**: Associate your tutorial with relevant robot skills to help users find it based on their interests or needs.
2. **A Valid Title**: Your tutorial title should be descriptive and exceed ten characters to indicate the content.

3. **Description**: Include a brief overview of your tutorial over 20 characters long, offering insight into what users will learn.
4. **At Least One Step**: Your tutorial should be broken down into manageable steps to guide users through the process.
5. **A Thumbnail Image**: Add a visually appealing thumbnail image that represents the content of your tutorial.
6. **Valid Title and Content for Each Step**: Ensure each step has a meaningful title and content, with each step's text exceeding 40 characters to convey sufficient detail.

Remember, tutorials are designed to educate users about specific outcomes, requiring detailed explanations to be effective. If a tutorial step does not meet the 80-character minimum, it may not provide enough information for users to follow along successfully. By adhering to these guidelines, you can create an informative and engaging tutorial, making a significant contribution to the Synthiam community.

Tips for Creating an Effective Robot Building Tutorial

Tip 1: Start with a Clear Objective

Begin your tutorial by clearly stating the goal. What will the user be able to achieve by the end of the tutorial? This sets expectations and provides motivation.

Tip 2: Use Descriptive Visuals

Incorporate images, diagrams, or videos to illustrate complex steps. Visual aids can greatly enhance understanding and retention of information.

Tip 3: Break Down the Process

Divide your tutorial into smaller, manageable steps. This helps users follow along without feeling overwhelmed and makes troubleshooting easier.

Tip 4: Provide Detailed Explanations

Ensure a thorough explanation accompanies each step. Clarify why certain actions are taken and how they contribute to the project.

Tip 5: Encourage Experimentation

Invite users to experiment and make modifications. This encourages learning through discovery and helps users adapt the tutorial to their projects.

Posting Markdown

This manual provides a comprehensive guide to using Markdown in the Synthiam ARC Forum. Markdown is a lightweight markup language with plain-text formatting syntax that allows you to write using an easy-to-read, easy-to-write plain-text format and then convert it to structurally valid HTML.

The Synthiam Forum editor also allows UBB Code, which the manual can be accessed here. However, if you add lists of items or formatting for a robot showcase, it is best to use these Markdown formatting for a more customized presentation.

1. Headers

Headers are used to denote section headings. Four header levels are equivalent to HTML <h3> through <h6> tags.

```
### Header 3
#### Header 4
##### Header 5
###### Header 6
```

2. Emphasis

Emphasis can be added with italics or bold.

```
*This text will be italic*
_This will also be italic_
```

```
**This text will be bold**
__This will also be bold__

_You **can** combine them_
```

3. Lists

Markdown supports ordered (numbered) and unordered (bulleted) lists. Spacing is important for the bullet character, which can be a - (dash) or a * (asterisk). There must not be a space in front of the character if it is the parent, and there must only be one space between the bullet character and the text.

```
Unordered list:
- Item 1
- Item 2
  - Subitem 2a
  - Subitem 2b

Ordered list:
1. Item 1
2. Item 2
3. Item 3
```

4. Links and Images

Adding links and images is simple in Markdown.

```
Links:
[Synthiam](https://synthiam.com)

Images:
![alt text](image.jpg)
```

5. Code and Syntax Highlighting

You can include code snippets with backticks.

```
Inline code: `var example = true`

Code block:
```
let message = 'Hello, world!';
console.log(message);
```
```

6. Blockquotes

Blockquotes are useful for quoting someone or something.

```
> This is a blockquote.
>
> This is part of the same blockquote.
```

7. Horizontal Rules

A line can be created using three or more asterisks, dashes, or underscores.

```
---
***
___
```

8. Tables

Tables can organize information into a clear format.

```
| Syntax    | Description |
| --------- | ----------- |
```

```
| Header    | Title       |
| Paragraph | Text        |
```

Conclusion

With this guide, you should be well-prepared to format your posts effectively on the Synthiam ARC Forum using Markdown. Happy posting!

Posting UBB

This manual provides a comprehensive guide to using UBB codes in Synthiam Community Forums. UBB codes are an optional way from MarkDown to format posts in Synthiam's Forum. Here are the supported UBB codes:

1. Linking with [url]

Use the [url] tag to link to another webpage. You can either use it alone to turn a URL into a link or with an equal sign and additional text to create a named link.

```
[url]https://example.com[/url]
[url=https://example.com]Visit Example[/url]
```

2. Bold Text with [b]

To make text bold, wrap it with the [b] tag.

```
[b]This text will be bold[/b]
```

3. Underlining Text with [u]

To underline text, use the [u] tag.

```
[u]This text will be underlined[/u]
```

4. Italicizing Text with [i]

To italicize text, use the [i] tag.

```
[i]This text will be italicized[/i]
```

5. Inserting Images with [img]

The [img] tag allows you to insert images into your post. Simply place the direct URL of the image between the tags.

```
[img]https://example.com/image.jpg[/img]
```

6. Embedding YouTube Videos with [youtube]

To embed a YouTube video, use the [youtube] tag with the video's ID (the part after "v=" in the video's URL).

```
[youtube]dQw4w9WgXcQ[/youtube]
```

Conclusion

With this guide, you should be well-equipped to format your posts effectively using UBB codes.

Forum Editor

This guide is designed to help both new and experienced members of the Synthiam Community Forum communicate more effectively. Whether you're sharing a project update, asking for help, or providing support to others, the ability to format your posts with clarity and emphasis can greatly enhance readability and engagement. The Synthiam text editor, built into the forum, offers a range of formatting tools similar to those found in word processors. These tools allow you to add styles such as bold or italic text, create hyperlinks, embed images and videos, and much more. With this guide, you'll learn how to use these features to create well-structured and visually appealing posts that capture the attention of the community and convey your messages with precision.

Text Formatting Options

Bold

Make your text bold by clicking the bold button or using `[B]bold text[/B]`.

Italic

Italicize your text by clicking the italic button or using `[I]italic text[/I]`.

Underline

Underline your text by clicking the underline button or using `[U]underline text[/U]`.

Insert Link

Insert a link by clicking the link button or using `[URL=https://example.com]linked text[/URL]`.

Insert Image

Embed an image by clicking the image button or using `[IMG]https://example.com/image.jpg[/IMG]`.

Insert Code

Insert a code block by clicking the code button or using `[CODE]your code here[/CODE]`.

Insert Quote

Quote text by clicking the quote button or using `[QUOTE]quoted text[/QUOTE]`.

Attach File

Attach a file by clicking the file button. This will prompt you to upload and attach a file to your post.

Insert YouTube Video

Paste the URL of the YouTube video into the popup window and it will be inserted into the post or by using `[youtube]video ID[/youtube]`.

Once you have formatted your post, you can submit it to the forum by clicking the 'Submit Question' button. If you need to clear the text editor or start over, simply remove the text manually since a clear button is not provided.

The Synthiam Community Forum text editor is a powerful tool that allows for rich text formatting to make your posts clear and engaging. If you have any further questions about using the editor, please refer to the forum's help section or reach out to the community for assistance.

Community Etiquette Guidelines

Forum Etiquette Guidelines

At Synthiam, we believe in fostering a supportive, engaging, and inclusive community. To ensure everyone has a positive experience, we kindly ask all members to follow these etiquette guidelines:

1. **Be Kind and Respectful:** Treat all community members with respect. Kindness goes a long way in maintaining a positive environment.
2. **Avoid Hijacking Threads:** To keep discussions on topic, please do not divert a thread by changing the subject or introducing unrelated questions. If you have a new question, start a new thread.
3. **Stay On Topic:** Ensure your contributions are relevant to the thread's original topic. This helps in maintaining the thread's focus and usefulness.
4. **No Tolerance for Inappropriate Behavior:** We do not accept arguments, racism, sexism, swearing, violence, self-harm, bullying, mocking, or any form of harassment.
5. **Use Clear and Constructive Language:** When posting, please use clear and constructive language. This helps in building a constructive dialogue.

Violating these guidelines can lead to consequences, including the possibility of having your forum access revoked if it becomes a habit. Our aim is to maintain a welcoming and productive environment for all members. Let's work together to keep our community a place where everyone feels comfortable sharing and learning.

Post Responsibly: Avoid Double Posting and Maintain Structure

The forum is a valuable resource for everyone, helping members find solutions, share ideas, and collaborate effectively. To keep it useful and organized:

- **Avoid Double Posting:** If you've already posted a question or topic, be patient and wait for responses instead of creating duplicate posts. This keeps the forum clean and prevents spam.
- **Keep Posts Structured and Meaningful:** Thoughtfully organize your questions and responses. Provide enough details to make your post clear and useful for others who may have the same issue in the future.
- **Quality Over Quantity:** A well-written, structured post is far more valuable than multiple vague or redundant ones. If you post garbage, youâ€™ll get garbage in returnâ€"help the community help you by putting effort into your contributions.

Remember, the forum exists to benefit everyone, including you. By maintaining order and structure, you're not just helping yourself but also ensuring others can find relevant answers without unnecessary clutter.

Reporting Issues

If you encounter any posts or behavior that violates our guidelines, please report them to the moderation team immediately. Your reports are crucial in keeping our community safe and respectful.

Thank you for being a part of our community and helping to create a positive space for all members!

How To Ask Robot Building Questions

Get the best help by asking clear and detailed questions

The answer is as good as your question

When you ask a well-structured question on the Synthiam forum, you help both yourself and others. Detailed questions lead to quicker and more accurate answers, and they improve the knowledge base for the entire community, including Athena, our AI support agent.

Guidelines for Asking a Question

- **If itâ€™s an issue:**
    - Provide the exact error message (if any).
    - Include as much detail as possible on how to reproduce the issue.
    - Describe the environment, e.g., the hardware, software version, and any connected devices.
- **If itâ€™s a question on how to do something:**
    - Clearly state your goal.
    - List the steps youâ€™ve already taken.
    - Mention any resources youâ€™ve consulted, like the Getting Started Guide.
- Ensure your question is specific and includes all relevant information.
- Ask a new question rather than hijacking an existing thread, unless your question is 100% related.

Why Properly Asking a Question Matters

When you take the time to properly format and clarify your question, you contribute to a structured and efficient forum where information is easy to find. The ability to quickly get answers is only possible because other users have also followed these same guidelines.

Every well-asked question becomes a resource for future users. If users do not take the time to format their questions correctly, it becomes difficult for others to search for solutions, and the entire system collapses into chaos where no one finds answers.

The success of this forum depends on community cooperation. When you ask a well-structured question, you are ensuring that future usersâ€"just like youâ€"will be able to find answers to their problems.

How Athena Can Help

Athena, our AI support agent, thrives on new and well-documented questions. Avoid appending your question to an unrelated thread, as this can confuse Athena and other community members.

Sample Questions

Scenario 1: Troubleshooting an Issue

Question: "Iâ€™m using the Synthiam ARC software with an EZ-B v4. When I try to connect, I get the error message: 'Connection failed: Timeout.' Iâ€™m on Windows 11, and my Wi-Fi is set to the EZ-B network. Iâ€™ve restarted both the EZ-B and my computer. Any advice?"

Scenario 2: Learning How to Do Something

Question: "I want to program my robot to wave when it detects motion using the camera. Iâ€™ve connected the camera to the EZ-B and installed ARC. Iâ€™ve gone through the camera tutorial but need help creating a motion detection script. Any tips?"

Scenario 3: Seeking Design Advice

Question: "Iâ€™m designing a robot arm and want it to mimic human motion as closely as possible. Iâ€™m planning to use servos for the joints. What servo specs should I look for, and are there any prebuilt arms compatible with Synthiam ARC?"

Additional Tips

- Search the forum before posting to see if your question has already been answered.
- Read the Getting Started Guide as it addresses 99% of common questions.
- Use proper grammar and formatting to make your question easy to read.

Thank you for contributing to the Synthiam community! Together, we make robotics accessible for everyone.

Robot Programming Support

You can find everything you need to know about making a robot right in the support section. You may also speak to experts who are ready and waiting to help with your questions! This video provides an overview of the various categories in the support section menu. The video will describe where to find help installing ARC, programming robots with ARC, and finding new robot skills.

1. The index contains multiple categories of support documents.

2. Request support from a Synthiam robot specialist.

3. Search the support section

Athena (AI Robot Technical Support)

Athena, Synthiam's advanced technical support agent, is at the forefront of transforming the robot industry. By leveraging artificial intelligence, Athena provides personalized assistance to robot builders, making the process of programming robots more intuitive and accessible than ever before.

Athena AI

Country: Canada

Hello, I'm Athena, your Synthiam robot support assistant. My role is to guide you through the exciting process of building and programming robots using the ARC platform. With a deep understanding of ARC's capabilities, I'm equipped to support newcomers and seasoned builders. At Synthiam, we're passionate about the transformative power of robotics in enhancing lives and tackling complex tasks. As an AI entity, I'm here to help you unlock the full potential of your robotic projects. To get the most out of our interaction, please focus your questions on robot-building topics. Post a "New Question" or mention me with @Athena, and I'll be ready to assist you on your journey to innovation with ARC.

Empowering Enterprises

Athena's AI-driven support system enables enterprises to streamline their robotic development, reducing the time and resources required to bring innovative solutions to market. With Athena, businesses can easily overcome technical challenges and stay competitive in the fast-paced world of robotics.

Enhancing Education

In educational settings, Athena is an invaluable resource for students and educators. By providing clear, concise answers to complex questions, Athena facilitates a deeper understanding of robotics, fostering the next generation of engineers and innovators.

Supporting DIY Makers

Athena is a game-changer for the DIY maker community. Whether you're building your first robot or refining a sophisticated project, Athena's guidance ensures that every creator has the tools and knowledge needed to succeed in their robotic endeavors.

To maximize Athena's effectiveness, users are encouraged to provide detailed questions, select the appropriate robot hardware, and choose the relevant robot skills. This information allows Athena to tailor her responses precisely, delivering the most accurate and helpful support possible.

Ready to start building? Visit our community page to ask Athena your first question and join the revolution in robot programming.

Edit Profile

Update or view your Synthiam profile and security password information. Such as your avatar, username, country, biography, social media links, GitHub, and more. This can be accessed by pressing the Account Button on the top right of the webpage.

While editing your Synthiam profile, there are many options...

- Username
- Full name
- Password
- Email
- Biography
- Company name
- Company URL
- Alert email notifications (newsletters, forum updates, system messages0
- Social links(GitHub, Thingiverse, Tik Tok, and more)

□

Synthiam Credit

At Synthiam, our community members embody the spirit of generosity and collaboration. Whether they share their expertise, assist fellow members, or actively engage in our vibrant online forums, their selfless contributions don't go unnoticed. Recognizing these invaluable efforts, we present Synthiam Credits as a token of appreciation. These credits open doors to enhancing your ARC Pro subscription or indulging in some stylish Synthiam Swag, adding even more value to your experience!

Reward yourself for doing the right things, as Synthiam proudly provides multiple pathways to earn credits. Seize the opportunity to accumulate credits through various achievements, paving the way for an affordable ARC Pro subscription or acquiring coveted Synthiam Swag products. Your contributions matter; we believe in rewarding your commitment to our thriving community.

Access the Synthiam Credit page by selecting the account from the top-right of the webpage and selecting Credit.

- View your credit balance
- See different activities to earn credit
- Access details about your Referral Program settings
- View your history of receiving credits
- FAQ about how the Synthiam Credits work.

□

Emails and Notifications

Synthiam will send emails for various features to update you with new releases and account status. You can modify which emails you will receive in the profile editor under your account settings. There is a description of each category of notifications that you can enable or disable to receive emails.

□

Spam

Synthiam will never send emails to your account to comply with email anti-spam if you mark the messages as spam. Our server's anti-spam email compliance will indefinitely stop sending emails to your account. This is a non-recoverable action and, therefore, cannot be reversed. If you mark Synthiam emails as spam, you may need to register a new account with Synthiam to begin receiving emails again. The email relay server that Synthiam uses is from Mail Gun, and their policy is strict about spam reporting.

Mail Gun provides further reading on this matter in this article here. We recommend you read this article if you have accidentally marked Synthiam emails as spam. You may contact Mail Gun to have Synthiam begin sending you emails again. However, it is out of Synthiam's control to restore the spam status you assigned to Synthiam.

Referral Program

Spread the word about ARC Pro to your friends and social media network and earn Synthiam Credit to spend on ARC subscriptions or Synthiam Swag! All you have to do is share this custom link or code and receive credit for every new user who becomes an ARC Pro subscriber! You can use our referral program with a link, code, or both. We recommend the most convenient option for your needs, but whichever one(s) you choose, we will thank you with credits when new ARC Pro subscribers use your referral information!

Access the Synthiam Referral Program settings by selecting the account icon on the top-right of the website, Credit, and scrolling down to Referral Program.

□

How To Use Referral Program

Copy your custom referral code link. Give the link to your friends or share it on social media. Share your positive experience with Synthiam ARC. When someone pays for an ARC Pro subscription after using your code, you will receive Synthiam Credit! Use the Synthiam Credit on ARC Pro subscriptions or Synthiam Swag.

Be creative and truthful when posting your referral code on social platforms. Post your referral code on social networks, such as Facebook, Twitter, Instagram, TikTok, and YouTube.

Subscription Dashboard

Swag Orders

Support Tickets