

# SYNTHIAM

[synthiam.com](http://synthiam.com)

## ARC Installation tips

This tutorial goes over the commonly asked questions and errors encountered when installing ARC , as well as compatibility and other tips!

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## Ⓢ Waterfall: No DLLs(Gopro error)

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Some users may find that after uninstalling Gopro's software that errors occur in EZ-builder and other software. This is caused by Gopros software causing errors within windows' direct show process, as well as removing needed files. Reinstalling gopro's software may lead to a fix, but often a manual adding of the missing DLL's is needed. Google can provide more information. [Auto Google](#)

# Windows Versions

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Currently, a good rule of thumb is if Microsoft supports the version, ARC works.

Versions which are Supported by ARC (\* means limited, possible errors): Windows 10  
Windows 8/8.1 Windows 7\*

Previously supported: Windows XP

## ⑤ Virtual Machine/bootcamp Installtion

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Virtual machines are a weird position. Some work, some don't, and some are spotty. Bootcamp for Mac has previously been used with some success, while other software such as wine for linux has been proven bad.

The key to EZ-builder is microsoft .net 4.6.1. If this cannot be installed, ARC cannot function period. If it can be installed, there's no guarantee. Experimenting is required.